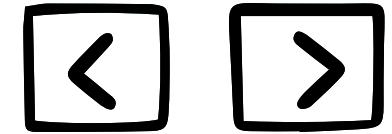




## COMMITTEE TRENDS IN 2026

Stakeholders Relationship Committee



2026 IS A NEW INNINGS



**Corporate chieftains must take new guard. We attempt a list of issues where they “cannot take their eyes off the ball”.**





- #1 To have increased stakeholder engagement.
- #2 To expand the remit of the committee to also look at stakeholders, other than holders of securities.
- #3 To put in place mechanisms to understand the trends of complaints, including repeat complaints. This should include escalation handling and complaint ageing.
- #4 To put in place a mechanism for heat maps by different categories of stakeholders.
- #5 To ensure that high quality of communication is maintained with shareholders and investors.
- #6 To ensure that the company undertakes stakeholder satisfaction surveys.



**ADDING VALUE, NOT TICKING BOXES**

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