

COMMITTEE TRENDS IN 2026

Stakeholders Relationship Committee



2026 IS A NEW INNINGS

Corporate chieftains must take new guard. We attempt a list of issues where they “cannot take their eyes off the ball”.



#1

To have increased stakeholder engagement.

#2

To expand the remit of the committee to also look at stakeholders, other than holders of securities.

#3

To put in place mechanisms to understand the trends of complaints, including repeat complaints. This should include escalation handling and complaint ageing.

#4

To put in place a mechanism for heat maps by different categories of stakeholders.

#5

To ensure that high quality of communication is maintained with shareholders and investors.

#6

To ensure that the company undertakes stakeholder satisfaction surveys.



ADDING VALUE, NOT TICKING BOXES

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