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1. Is it important to connect with Directors between meetings? If so, how do you do it?

Absolutely. Between two meetings at times considerable times elapses. In today's day and age, we are all connected by the second, with the world and with our relevant stakeholders. For Directors, it is important to be updated on any material update that happens between two meetings, to make an informed decision about the Company and its operations. We send emails to the Board about regular updates, and about events that may need their attention or inputs.

2. How does your company ensure engagement with stakeholders?

We reach out to our stakeholders through various forums including digital and physical meetings. Being connected helps us understand feedback and improvement areas. Regular interaction with investors, employees, leadership and other stakeholders have become important given the manifold increase in communication tools.

3. What do you do to ensure that tabled items are minimum?

As Company Secretaries, we ensure that only relevant and important updates are brought to the Board meetings. Appropriate delegation by the Board, with proper review mechanism, will go a long way in ensuring we don't clutter the Board meetings with too many things and lose focus on the important ones.

4. What steps have you taken to ensure effective corporate governance practices within your company?

Ensuring transparency, proper communication and adding value to the organisation is important aspects to improve trust and credibility. Corporate Governance dwells on the fundamental pillars of trust and transparency. If the first step is right, rest of the work follows through.

5. What are the ways to create a balanced and effective collaboration with senior management and Board members?

Periodical meets with the senior management and the Board members enables effective communication and builds confidence on both ends. An effective Board will have its management as its strength and vice versa. The Board must look after its management as much it is a responsibility of the senior management to deliver on that trust the Board puts on them.

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