

CONVERSATION WITH COMPANY SECRETARIES



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Is it important to connect with Directors between meetings? If so, how do you do it?

Connecting with directors between meetings is very important. It helps build relationships and fosters collaboration.

- Regular Check in: Schedule brief one-on-one catch-ups to discuss ongoing projects and gather feedback.
- Share Updates: Send periodic updates or newsletters highlighting team progress, etc..
- Informal Communication: Use platforms like mobile or Teams for casual conversations.

2. How does your company ensure engagement with stakeholders?

We often ensure engagement with stakeholders through:

- Regular Communication: Establishing consistent channels (newsletters, emails, meetings) to keep stakeholders informed about updates and developments.
- Feedback Mechanisms: Implementing surveys, focus groups, or one-on-one interviews to gather input and understand stakeholder perspectives.
- Stakeholder Meetings: Organizing regular meetings or workshops to discuss strategies, address concerns, and collaborate on projects.

3. What do you do to ensure that tabled items are minimum?

- Clear Agenda: Distribute a well-defined agenda in advance, outlining the topics to be discussed and the objectives for each item.
- Pre-Meeting Preparation: Encourage participants to review materials and come prepared to discuss or make decisions on agenda items.
- Time Management: Allocate specific time slots for each item and stick to them to keep the meeting focused.
- Prioritization: Identify and prioritize the most critical items to address first, ensuring that essential topics receive adequate attention.
- Decision-Making Framework: Establish clear criteria for decision-making to facilitate quicker resolutions.
- Follow-Up on Action Items: Assign responsibilities for action items and track progress to prevent them from being postponed.
- Limit Agenda Items: Keep the number of items manageable, focusing on quality over quantity.

What steps have you taken to ensure effective corporate governance practices within your company?

- Established a Governance Framework: A clear governance structure that outlines roles, responsibilities, and decision-making processes.
- Board Composition: Ensuring a diverse and independent board that brings a range of perspectives and expertise to oversight.
- Regular Training: Providing ongoing training to board members on governance best practices and regulatory requirements.
- Code of Conduct: Implemented a comprehensive code of conduct that sets ethical standards and expectations for behavior at all levels of the organization.
- Transparency and Disclosure: Maintaining open communication with stakeholders through regular reporting and disclosures about performance, risks, and governance practices.
- Risk Management: Established a robust risk management framework to identify, assess, and mitigate risks effectively.
- Stakeholder Engagement: Actively engaging with stakeholders to understand their perspectives and incorporate their feedback into governance practices.
- Performance Evaluation: Regularly assessing the performance of the board and management to identify areas for improvement.
- Audit and Compliance: Implemented strong internal controls and conducting regular audits to ensure compliance with regulations and internal policies.

5. What are the ways to create a balanced and effective collaboration with senior management and Board members?

- Clear Communication: Establish open lines of communication to ensure that everyone is on the same page. Regular updates and feedback help maintain alignment.
- Mutual Respect: Foster a culture of respect where differing opinions are valued.
 Acknowledge the expertise and insights of both senior management and board members.
- Structured Meetings: Well-structured meetings with clear agendas, defined roles, and time limits to ensure productive discussions.
- Feedback: Created mechanisms for continuous feedback to improve collaboration and address any concerns promptly.
- Provide Insights: Share relevant data and insights that can inform decision-making and enhance strategic discussions.

To hear what other Company Secretaries have to say