



Sunil Agarwal

Company Secretary and Head Legal
Garware Technical Fibres

What encouraged you to become a CS?

CS is a fascinating profession. The zeal to serve corporates inspired me to become a corporate secretary.

How do you deal with shareholders grievances at the AGM (including those that could not be responded to during the AGM)?

Management should be patient to listen to the queries and concerns of the shareholders. In case the answer is readily available, the same should be given at the meeting. If the answer is not available, the shareholder concerned can be contacted later, and his/her query responded to.

Is it important to connect with IDs between meetings? If so, how do you do it?

Yes, there is a need to connect with IDs between meetings to update them on the progress on decisions taken in the previous meetings, as also to update them on any amendments in laws.

Considering the increasing demands made on a CS, how do you manage your time?

CS, coupled with legal, is definitely too demanding in terms of energy as well as time. Keeping updated, managing ones calendar effectively, and empowering second generation leaders, are some tips to manage.

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