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What encouraged you to become a CS?

By becoming a CS, we became an integral part of the compliance and governance team, which help us to support the company to be more compliant. This gives us respect in society also.

How do you deal with shareholders grievances at the AGM (including those that could not be responded to during the AGM)?

In Dhanuka, we are always welcome to talk more with our shareholders and therefore provide more and more opportunities to our shareholders to interact with us. In AGMs, we take more and more questions, and if any questions are left unanswered, we connect with the shareholders over phone/email, to resolve their questions/satisfy their queries.

Is it important to connect with IDs between meetings? If so, how do you do it?

Yes. It is very important to connect with IDs between meetings. We are constantly in touch with our IDs by calling them at frequent intervals. Sharing various regulatory and industry-related updates over email and keeping presentations related to business updates is also done by us.

Considering the increasing demands made on a CS, how do you manage your time?

It's really tough to manage time in this competitive environment, even when a CS is handling various verticals like legal/HR or Finance. Having a good team, along with using advanced software, helps us manage our time in a better manner.

What good practices, not prescribed by law, have you put in place?

Most of the above discussed practices are not prescribed by law, however, we are following them as good governance practices.

Apart from the above, more and more disclosures in audit committee/board meetings, transparent/open talk with statutory auditors, open to adopt/accept any good suggestions, may be covered as good practices.

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